## REPOSSESSIONS

In order for a lender to repossess, or take back, the property: (1) it must be collateral for the loan and (2) you must have defaulted on your contract. Your rights and the lender's rights when it comes to default are laid out in the contract you signed and in SC law. Usually, default includes the failure to make a payment on time or failing to keep insurance on a vehicle.

If you don't make timely payments, the lender must send you a "Notice of Right to Cure" before repossessing the property. After the lender sends the notice you have twenty (20) days to make the missed payment(s).

## Did you make the loan current by paying any missed payments within 20 days?

YES	
-	
The property will not be	Ň
repossessed.	repo
Remember:	and
You may not receive	
another Right to Cure	You c
notice, depending on	for p
your type of loan. (see	not r

below)

Your lender can repossess the property and sell it to pay your loan. You could be responsible for paying any amount not repaid by selling the collateral.

NO

A "Right to Cure" notice is not required before repossession if you:

(1) Are in default for any reason other than missing a payment; or

(2) Voluntarily surrender the collateral.

*CAUTION*: If you miss another payment, you will not receive any additional Right to Cure notices, <u>unless you</u> renew your account or it is a revolving account.

## COMPLAINTS

If you have a problem with your lender, file a complaint with the lender's home office. If you don't receive the response you desire, file a complaint with the Department of Consumer Affairs using the information below.

#### COMPANY OFFICE

1st Franklin Financial Corporation Attention: Customer Service Center 135 E. Tugalo Street Post Office Box 880 Toccoa, GA 30577 (800)700-7943



#### SC Department of Consumer Affairs

293 Greystone Blvd. • PO Box 5757 Columbia, SC 29250 (800) 922-1594 www.consumer.sc.gov



#### SC Board of Financial Institutions, Consumer Finance Division

1205 Pendleton St. • Columbia, SC 29201 STE. 306 • Edgar Brown Building (803) 734-2020 www.consumerfinance.sc.gov

## **CONSUMER LOANS:** *Your Rights and Responsibilities*

#### LENDER

1st Franklin Financial Corporation 135 E. Tugalo Street Post Office Box 880 Toccoa, GA 30577 (800)700-7943

### LENDER'S OFFICE

1st Franklin Financial Corporation 135 E. Tugalo Street Post Office Box 880 Toccoa, GA 30577 (800)700-7943 1FFC.com

This pamphlet is meant to serve as a summary of your rights and responsibilities under this loan. It is not a complete review of the laws that apply. For more information on your rights, contact the South Carolina Department of Consumer Affairs.

# IMPORTANT DEFINITIONS



**AMOUNT FINANCED** This is how much money you are actually borrowing. It includes the cash you get plus any other payments or payoffs of another loan and any type of credit insurance you have purchased.

### ANNUAL PERCENTAGE RATE (APR)

This is the cost of your loan stated as a yearly rate. All lenders must calculate the APR the same way so you can compare different loans and determine which is the best deal for you.

#### BALANCE

The amount of money you currently owe a lender.

#### COLLATERAL

Items such as cars, boats, and jewelry you allow a lender to have a lien on so you can get credit. **CANNOT** be: your <u>furniture, other than antiques,</u> <u>appliances, radio or television (unless you own more</u> <u>than one), or wedding rings</u> UNLESS the lender finances the purchase of the item(s).

#### **CREDIT INSURANCE**

There are several types of credit insurance. Credit Life, Credit Accident and Health, and Credit Property are a few. If credit insurance is purchased with a loan, a policy must be given to you outlining the coverage. To file a claim for benefits on credit insurance, ask your lender for a claim form and instructions on how to complete.

#### DEBTOR

A person who owes a lender money.

#### **FINANCE CHARGE**

This tells you how much the loan costs you in dollars and cents. You may be able to save some money if you pay off your loan early.

#### LATE CHARGES

If you do not make your payments on time you can be charged a late charge. Ask your lender or refer to your loan papers for details about this charge, including the amount.

#### LENDER

The person or company to whom you owe money.

#### LOAN RENEWALS

If you and your lender agree, you can renew your loan. Renewing a loan means you are taking out a **NEW** loan. You will pay finance charges again. Generally, when you renew a loan of \$1,000 or less, you must be able to receive at least ten percent (10%) of the payoff amount of your old loan in cash.

#### **MINIMUM PAYMENT**

The amount of money a debtor must pay a lender to avoid late penalties and fees.

#### REFINANCE

Replacing an older loan with a new loan that may offer better terms.

#### REPOSSESS

When a lender takes collateral the lien is on - with or without a court order.

### TOTAL OF PAYMENTS

This is how much you will pay for your loan if you make all payments as stated in your contract.

# WHAT A LENDER CAN'T DO

- Threaten use of force, violence or criminal prosecution against you.
- Contact you at work if you or your boss told them in writing not to do so.
- Communicate with you before 8:00 am or after 9:00
   pm (without your permission).
- Tell anyone not signed on the contract that you have not paid.
- Put a notice about your debt on your door (unless it is sealed in a plain envelope).
- Swear or curse at you.
- Have money you owe taken out of your pay, or threaten to do so.
- Communicate with you many times in a short period of time.
- Pretend to be an attorney.
- Contact you if you are represented by an attorney and the lender is aware of this, unless the attorney fails to respond to the lender.

➡ If you do not want a lender to contact you, send them a letter, certified mail return receipt requested, asking them to stop. Beware, that stopping all contact with the lender may force them to take legal action.



South Carolina Department of Consumer Affairs

# **Maximum Rate Schedule**

Registration #: CSL-125173 Date Issued: 01/31/2023 Expiration Date: 01/31/2024 1ST FRANKLIN FINANCIAL CORPORATION WWW.1FFC.COM 135 E. TUGALO STREET TOCCOA, GA 30577

**CONSUMERS:** All creditors making consumer credit sales in South Carolina\* are required by law to post a schedule showing the maximum rate of CREDIT SERVICE CHARGES expressed as the FINANCE CHARGE stated as an ANNUAL PERCENTAGE that the creditor intends to charge for various types of consumer credit transactions. The purpose of this requirement is to assist you in comparing the maximum rates that creditors charge, thereby furthering your understanding of the terms of consumer credit transactions and helping you to avoid the uninformed use of credit.

**NOTE:** Creditors are prohibited only from granting consumer credit at rates higher than those specified below. A creditor may be willing to grant you credit rate that are lower than those specified, depending on the amount, terms, collateral and your creditworthiness.

\* and intending to charge more than 18%

CATEGORY DESCRIPTION Secured Credit Appliances, Auto Accessories, Boats, Computers, Sales, Non-Real Electronics, Furniture, Household goods, HVAC (heating, ventilation, and air conditioning), Jewelry, Lawn and garden equipment, Motorcycles, Mopeds, or ATV's/4wheelers, Musical instruments, Tires

#### MAXIMUM APR FOR CREDIT SALES 19% FIXED



South Carolina Department of Consumer Affairs

# **Maximum Rate Schedule**

Registration #: CLL-125174

Date Issued: 01/31/2023

Expiration Date: 01/31/2024

### 1ST FRANKLIN FINANCIAL CORPORATION WWW.1FFC.COM 135 E. TUGALO STREET TOCCOA, GA 30577

**CONSUMERS:** All Creditors, including supervised and restricted lenders making consumer loans in South Carolina\* are required by law to post a schedule showing the maximum rate of LOAN FINANCE CHARGES stated as an ANNUAL PERCENTAGE that the creditor intends to charge for various types of consumer credit transactions. The purpose of this requirement is to assist you in comparing the maximum rates that creditors charge, thereby furthering your understanding of the terms of consumer credit transactions and helping you to avoid the uninformed use of credit.

**NOTE:** Creditors are prohibited only from granting consumer credit at rates higher than those specified below. A creditor may be willing to grant you credit rate that are lower than those specified, depending on the amount, terms, collateral and your creditworthiness.

\* and intending to charge more than 18%

CATEGORY	DESCRIPTION	MAXIMUM APR FOR PERSONAL LOANS	
<b>Unsecured Loan</b>	Selected dollar amounts for loans (\$1.00 - \$115,000.00)	61%	FIXED
	\$1.00 - \$115,000.00		
Secured Loan	Selected dollar amounts for loans (\$1.00 - \$115,000.00)	61%	FIXED
	\$1.00 - \$115,000.00		
Real Estate Mortgage	Selected dollar amounts for loans (\$1.00 - \$115,000.00)	19%	FIXED
	\$1.00 - \$115,000.00, 1st and 2nd Mortgage Loans		
Other Loan	Selected dollar amounts for loans (\$1.00 - \$115,000.00)	61%	FIXED
	\$1.00 - \$115,000.00		



# South Carolina Department of Consumer Affairs

This is to certify that a **CONSUMER CREDIT GRANTOR** notification has been filed to inform the citizens of South Carolina that **CONSUMER CREDIT** is offered at the location below:

### 1ST FRANKLIN FINANCIAL CORPORATION WWW.1FFC.COM 135 E. TUGALO STREET TOCCOA, GA 30577

This certificate is granted in accordance with the standards established by the South Carolina Consumer Protection Code, S.C. Code Ann. § 37-1-101, et seq.

Carri Stube Lybarter

Carri Grube Lybarker Administrator

Date Issued: 01/31/2023 Registration Number: CGL-125172 Expiration Date: 01/31/2024

THIS DOCUMENT IS NOT TRANSFERABLE POST IN A CONSPICUOUS PLACE **State of South Carolina** 



#### STATE BOARD OF FINANCIAL INSTITUTIONS SUPERVISED LENDERS LICENSE No. <u>SLW1 - 141654</u>

This is to Certify That **1st Franklin Financial Corporation** 

has complied with the provisions of the South Carolina Consumer Protection Code, Section 37-3-503, required of applicants before they shall commence business under this code, and their application to engage in such business at,

#### 135 E Tugalo St, Toccoa, Georgia 30577

in accordance with the terms of said code, has been approved by the State Board of Financial Institutions.

**NOW, THEREFORE,** Be it known that the aforesaid applicants are hereby authorized to carry on the business of making supervised loans in accordance with the provisions of the Consumer Protection Code subject to revocation as authorized by its provisions.

#### THIS LICENSE IS NOT TRANSFERABLE OR ASSIGNABLE

**IN WITNESS WHEREOF,** I have hereunto set my hand this <u>**21st**</u> day of <u>**September, 2020**</u>, at Columbia, South Carolina.

Chairman STATE BOARD OF FINANCIAL INSTITUTIONS

Commissioner, Consumer Finance Division
STATE BOARD OF FINANCIAL INSTITUTIONS

THIS LICENSE MUST BE CONSPICUOUSLY POSTED IN THE PUBLIC OFFICE

**State of South Carolina** 



#### STATE BOARD OF FINANCIAL INSTITUTIONS SUPERVISED LENDERS LICENSE No. <u>SLW1 - 141654</u>

This is to Certify That **1st Franklin Financial Corporation** 

has complied with the provisions of the South Carolina Consumer Protection Code, Section 37-3-503, required of applicants before they shall commence business under this code, and their application to engage in such business at,

#### 1ffc.com

in accordance with the terms of said code, has been approved by the State Board of Financial Institutions.

**NOW, THEREFORE,** Be it known that the aforesaid applicants are hereby authorized to carry on the business of making supervised loans in accordance with the provisions of the Consumer Protection Code subject to revocation as authorized by its provisions.

#### THIS LICENSE IS NOT TRANSFERABLE OR ASSIGNABLE

**IN WITNESS WHEREOF,** I have hereunto set my hand this <u>13th</u> day of <u>September 2023</u>, at Columbia, South Carolina.

Chairman STATE BOARD OF FINANCIAL INSTITUTIONS

Commissioner, Consumer Finance Division
STATE BOARD OF FINANCIAL INSTITUTIONS

THIS LICENSE MUST BE CONSPICUOUSLY POSTED IN THE PUBLIC OFFICE